**Complaint protocol**

**Purchaser:**

Company, street, phone nr., e-mail:

I am complaining about the listed goods with the following defects:

**Labelling of goods/rolls :**

**Dimensions:**

**Lot.Nr.:**

**Number of damaged products:**

**Delivery date:**

**Delivery note/invoice:**

**Printer type:**

**Description of the defect**:

**Please provide a photo, a sample of defective goods and a description with each complaint.**

**Without this information, the complaint process will not be initiated.**

**Suppliers statement**

Based on the information above, we have accepted your complaint about the goods. Your complaint was handled as follows:

The complaint was solved by:

Name/position/email:...............................................................................................

Claim nr.:.................................................

**Your complaint was handled as follows:**

* **Piece-for-piece replacement: pcs**
* **Products repair: pcs**
* **Credit note:** **pcs**

Stamp and signature ...............................................